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Retractable Screen Care and Maintenance

Mirage 3500, 1750 & 1750-R

- ❖ **When opening and closing your screen**, maintain good control of the handle and never allow the screen to slam into the housing. A quick release can cause a crease or fold in the screen that can be tough to remove without professional assistance.
- ❖ **Remember to keep your screen retracted into the housing when it is not in use.** This helps keep your screen protected and impact free.
- ❖ **To prevent impact**, consider applying a screen decal at your line of sight. These can be purchased online. Please avoid magnetic decals, as these are too thick for the screen to roll up properly and cause indentations in the screen.
- ❖ **If you have pets**, the screen may be difficult for them to see.
 - **Floating Screen:** If you have a pet that likes to escape, try using a baby gate or similar item for training purposes until they get used to the screen.
 - ***Retained Screen:** This unit is designed to keep your pets safely inside, or outside.
*As of 03/2025, we are now offering a retained screen designed specifically for keeping your pets and small children safely inside of the home. Please call our office for more information.
- ❖ **Keep your tracks free of dirt and debris for a long-lasting screen.** Vacuuming on a regular basis helps keep the debris from getting stuck inside of the housing. Excessive dirt and debris build up can cause your screen to fray and eventually tear.
- ❖ **To lubricate your tracks**, use a dry silicone spray only. Spray the front face of the top and bottom tracks. **Do not** use any petroleum or oil-based lubricants such as WD-40, as this will cause the unit to become sticky and attract dirt.
- ❖ **For Wind Sailing and Blowout on the “Floating” Screens:**
 - Higher gusts of wind can blow your floating screen out of the track (top and/or bottom). To correct, use your hand to guide the screen back into the track before putting it away.
 - You can prevent blowout by closing off the wind tunnel that is causing the screen to blow out of the track.
 - Use a door stop and close off your door to reduce the wind tunnel.
 - If you have a window or back door open for a cross breeze, try closing them off slightly to reduce the wind tunnel as well.
 - Please note that wind sailing or blowout will not harm your screen. However, a strong gust can cause the unit to quick release and slam open which can cause issues as stated above. We do offer pin locks to prevent this from occurring.
 - Do not use your retractable screen during inclement weather, such as a tropical Storm or Hurricane.