



SCREEN CARE INFORMATION

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In order to fully enjoy a long life out of your new screen system, please follow these simple guidelines.



PROTECTION: To best avoid potentially damaging elements (excess sun exposure, dirt, airborne debris) and reduce the chance for accidental impact, we suggest you keep your screen stored away in its protective housing when not in use.



OPERATION - MANUAL RETRACTABLE: To use, firmly grip the handle and slowly pull the screen across the opening until the magnet engages securely. To open or store away (retract), gently push outward on the handle to better disengage the magnet while simultaneously pulling toward the housing. Avoid letting the screen retract back on its own.

OPERATION - MOTORIZED ROLL-UP: Always monitor the movement of your screen until it reaches its full up or down limit. In the event the weight bar fails to drop continuously while the motor is running, stop the motor immediately. Then manually pull down on the weight bar to remove any slack in the screen. Failure to do so may result in costly repairs. Typical causes of "hang-up" are: obstruction in the screen's path; inadequate track lubrication; excessive wind pressure; stiffening of side zipper from cold weather.



CLEANING: Clean heavy debris from tracks as needed. Wipe mesh clean with a solution of 1/3 cup mild liquid detergent (ie: Dawn) to 1 gallon of clean water. If mildew is present, add 1/3 cup household bleach.

LUBRICATION: Only use a NON-PETROLEUM SILICONE spray to lubricate the tracks (**WD-40 is NOT recommended**). As a general guideline, apply lubricant at the following scheduled intervals: Manual Retractable - Quarterly; Motorized Roll-Up - Monthly.

NOTE: Lubrication of the nylon rollers on top-hanging 4-track slider systems is NOT RECOMMENDED.



IMPACT: "Eye-Catching" decals (not included) are recommended to help minimize accidental impact, however their effectiveness is not guaranteed. In the event of impact, check for wrinkles, tears and other damage before further operation of your unit. Contact us at 877-793-MHAS (6427) if service is required.



WIND PRESSURE - MANUAL RETRACTABLE: Due to their "break-away" impact-resistant design, it is not uncommon for the mesh to temporarily pull out of the tracks when wind pressure exceeds the factory-set spring tension of your unit. To minimize the occurrence of this, try to equalize the cross-ventilation at that opening by partially closing off other doors / windows throughout the house.

WIND PRESSURE - MOTORIZED ROLL-UP: These systems generally have mesh-retaining components (ie: zippers and closed track runners) to prevent wind sail. Excess wind pressure however, can restrict performance and limit usage. We recommend you refrain from using your roll-up screen in severe wind conditions. If operation in such conditions is necessary, be prepared to assist the motor and screen by manually pulling the weight bar in the desired direction while the motor is operating.



SERVICE & WARRANTY: Most manufacturer's warranties are limited to replacement part coverage only and do not provide coverage for dealer labor and trip charges. Therefore, all service requests are subject to a nominal trip charge plus labor, payable at time of service. Ask about current rates that may apply when placing a service request. In many cases, service charges can be avoided by practicing the above care tips. Contact us at 877-793-MHAS (6427) if service is required.